



Time is money

Our Quick-Start engagement is ideal for customers who want proof that you can deploy an enterprise-wide systems management solution in days. In three days, our Quick Start methodology can deliver integrated system monitoring and management for your servers, applications, and devices.

Over the course of the three day Quick-Start engagement, our professionals work with you to assess current technical architecture, identify areas for introducing TDI's best practices, and assist with the implementation and configuration of Consoleworks in your environment. If you are seeking to achieve a rapid implementation success in a limited timeframe, the Quick-Start accelerated project methodology may be right for you.

Quick Start Plan

1. Day 1 - Basic installation & Configuration

- Meeting with Staff – review the overall goals has for ConsoleWorks installation, discuss recommendations, and develop objectives for the remaining two days; training and customization.
- Facilities Review – tour your facilities to ensure complete understanding of the environment to be managed.
- Basic Testing – ensure the ConsoleWorks server is functioning properly and that it can establish communication with your device consoles.
- Basic Configuration –configure appropriate user accounts, profiles, and up to five consoles for the training session.

2. Day 2 – On Site Training

The training session will be tailored to your needs, and will cover the following topics:

- Introduction - ConsoleWorks
 - Lights out computing
 - Data Center - How ConsoleWorks fits
 - Connecting devices
 - Security
- Theory - ConsoleWorks
 - Real time monitoring
 - Everything logged
 - Users and Profiles
 - Scans and Events
 - Action routines
- How to Use - ConsoleWorks
 - User interface
 - Operations menu
 - Report generation
- Administration - ConsoleWorks
 - User/Profile maintenance
 - Console/Group maintenance
 - Event/Scan maintenance
 - Database backup and restore
 - Import Events/Scans
- Site Specific Needs
 - Tailor Users/Profiles
 - Group definitions – geographic, etc.
 - Event actions

3. Day 3 – Customer Environment Customization

Implementing - ConsoleWorks environment.

We provide direction in:

- Your staff defining users, profiles, consoles, scan files, events, and actions.
- Review and recommendations
- Valuable knowledge transfer from other successful implementations.

Preparation

Because time is money, we ask the following requirements be addressed and tested prior to the arrival of the TDI engineer. This will increase productivity and allow the engineer to optimize his/her time with your staff.

1. The management network is installed and functioning
2. Appropriate hardware (i.e. terminal servers) are installed and working
3. Terminal servers have been tested
4. All devices to the terminal server cabling are in place, have been tested, and are operational
5. A successful Telnet session has been established for each of the appropriate devices
6. The server designated for ConsoleWorks has a working operating system installed
7. All necessary IP addresses have been allocated and are available

ADDITIONAL SERVICES

We believe a quick successful implementation is a win-win for everyone and we offer additional consulting services to provide our customers whatever level of assistance you require.

- Assistance with cabling
- Operating system load and configuration
- Terminal server installation and configuration
- Redundant ConsoleWorks server installation and configuration
- Customized event definition and assistance

These services are proposed and delivered per an agreed project description.

Please contact your TDi sales representative for further assistance:

Toll Free +1.800.695.1258

Local +1.972.881.1553

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